COMING HOME CONNECTION
creating a community of care

Theory of Change

Vision

Older adults are empowered to live their best life, age in their place of choice, and be happy and healthy

Mission

Lead, coalesce, and activate a community of support for older adults and their families that provides trusted, high quality and compassionate in-home caregiving, resources, and end of life care for all in need, no matter their ability to pay

Impact

Advocate for and provide increased access to care and companionship, improved integration of resources and services, improved quality of care, and increased quality of life for older adults and their families

Older Adults and their Families have:

- A sense of purpose, safety, happiness and respect
- Timely access to high-quality caregiving and companionship
- A sense of self-advocating and empowerment through navigation
- Support for families with resources and time for themselves

Caregivers and Santa Fe Community have:

- A strong pool and network of caregivers with professional development opportunities
- An improved integration of resources and services
- Coming Home Connection as a strong community partner and contributor to the network of services for older adults

Lines of Work

Caregiving	Resource Integration / Navigation, Equip Loan	Caregiver Support	Advocacy

Key Activities

Caregiving	Resource Integration / Navigation, Equip Loan	Caregiver Support	Advocacy
• In-home companionship and caregiving • End of life care • Family support: respite	• Health navigation • Durable equipment loan • Partner convener	• Professional development • Peer learning, networking • Recruitment	• Caregiver compensation, • Access to services • Needs of older adults and how social service / healthcare landscape can help

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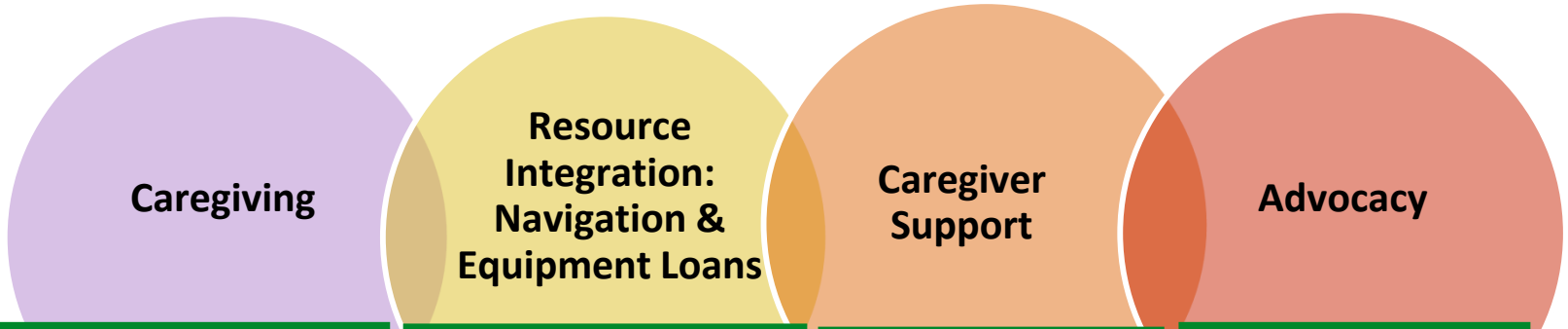
Core Workstreams



Caregiving

Current Focus:

- Remote intake of clients
- Paying and non-paying clients
- Limited number of caregiver
- Inconsistent training frequency and content
- No oversight/follow-up

Expanded Focus:

- In-home intake of clients
- LPN/medical expertise on staff
- Increase number of caregivers
- Enhanced recruiting, training, supervision
- Ability to provide caregiving for those unable to pay

Resource Integration: Navigation & Equipment Loans

Current Focus:

- Partner with CONNECT program
- Case management for CONNECT and other referrals
- "Benefits Assessment" services
- Creation and fulfillment of care plans
- Loan program "status quo"

Expanded Focus:

- Strengthened CONNECT partnerships and relationships
- Increased understanding of benefit programs (Medicare, Medicaid, SSI, etc.)
- Increased loan program visibility, accessibility (new location?)

Caregiver Support

Current Focus:

- Scheduling

Expanded Focus:

- LPN/medical expertise on staff
- Increased training and learning opportunities, including peer learning
- Networking events
- CNA opportunities
- Partnership with community college to increase quality and quantity of trained caregivers

Advocacy

Current Focus:

- Participation in peer community network
- Reporting to city/county

Expanded Focus:

- Defined outcomes and metrics
- Ability to speak to the need for services and impact of interventions
- Participation in network advocacy
- Provision of data to policy makers to ensure adequate funding for services such as caregiving and navigation